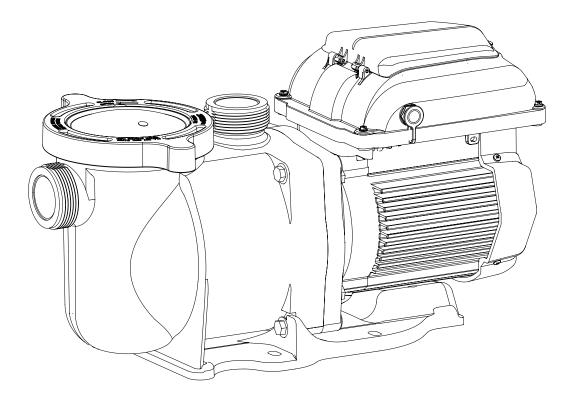


# **STA-RITE®** SUPERMAX® VS VARIABLE SPEED PUMP



# INSTALLATION AND USER'S GUIDE



IMPORTANT SAFETY INSTRUCTIONS READ AND FOLLOW ALL INSTRUCTIONS SAVE THESE INSTRUCTIONS



## **CUSTOMER SERVICE / TECHNICAL SUPPORT**

If you have questions about ordering Pentair Aquatic Systems replacement parts, and pool products, please contact:

**Customer Service and Technical Support, USA** 

(8 A.M. to 4:30 P.M. — Eastern/Pacific Times)

Phone: (800) 831-7133

Fax: (800) 284-4151

#### Web site

Visit *www.pentairpool.com* or *www.staritepool.com* for information about Pentair products.\*

Sanford, North Carolina (8 A.M. to 4:30 P.M. ET)

Phone: (919) 566-8000 Fax: (919) 566-8920

**Moorpark, California** (8 A.M. to 4:30 P.M. PT) Phone: (805) 553-5000 (Ext. 5591) Fax: (805) 553-5515

### **TABLE OF CONTENTS**

Important Pump Warning and	
Safety Instructions	ii
Pump Overview	1
Pump Overview	1
General Features	1
Controller Features	1
Controller Overview	1
Control Panel Overview	2
Keypad Navigation	2
Electrical Wiring Installation	3
Wiring Overview and Installation	3
Control with External Control/Inputs	4
Connecting to External Controls	4
Using the Supplied Low Voltage Signal for	
Digital Control	4
Using an External Low Voltage Signal for	_
Digital Control	5
External Control Only Mode	5
Operating the Pump	6
Setting the Clock	6
Using the Default Schedule	6
Custom Schedules	7
Speed Priorities (Non-External Control)	8
Operating the Pump While Running	8
Quick Clean	8
Priming	9
Quick Clean	10
Keypad Lockout	10
Factory Reset	11

Maintenance Pump Strainer Basket Cleaning the Pump Strainer Basket Winterizing	<b>12</b> 12 12 12
Servicing	13
Electric Motor Care Shaft Seal Replacement Pump Disassembly Pump Reassembly Restart Instructions	13 13 13 14 14
Troubleshooting	15
Errors and Alarms	16
Replacement Parts	17
Illustrated Parts List Pump Performance Curves Pump Specifications Pump Dimensions	17 18 18 18



\* Translated versions of this manual are available online at / La versión en español de este manual del producto, se puede encontrar en línea a / Versiones en francés de este manual está disponible en línea en: http://www.pentairpool.com/pool-owner/manuals/.

P/N 353145 Rev. B 10/9/14

## IMPORTANT PUMP WARNING AND SAFETY INSTRUCTIONS

## 🛃 IMPORTANT NOTICE

**N** This guide provides installation and operation instructions for the SuperMax<sup>®</sup> VS Variable Speed Pump. Consult Pentair with any questions regarding this equipment.

Attention Installer: This guide contains important information about the installation, operation and safe use of this product. This information should be given to the owner and/or operator of this equipment after installation or left on or near the pump.

Attention User: This manual contains important information that will help you in operating and maintaining this product. Please retain it for future reference. Warnings and safety instructions for Pentair Aquatic Systems pumps and other related products are available at:

http://www.pentairpool.com/pool-owner/safety-warnings/ or call (800) 831-7133 for additional free copies of these instructions.

### READ AND FOLLOW ALL INSTRUCTIONS SAVE THESE INSTRUCTIONS



This is the safety alert symbol. When you see this symbol on your system or in this manual, look for one of the following signal words and be alert to the potential for personal injury.

Warns about hazards that can cause death, serious personal injury, or major property damage if ignored.

Warns about hazards that may cause death, serious personal injury, or major property damage if ignored.

ON Warns about hazards that may or can cause minor personal injury or property damage if ignored.

NOTE indicates special instructions not related to hazards.

Carefully read and follow all safety instructions in this manual and on equipment. Keep safety labels in good condition; replace if missing or damaged.

When installing and using this electrical equipment, basic safety precautions should always be followed, include the following:

**AWARNING** Do not permit children to use this product.

**A**WARNING

RISK OF ELECTRICAL SHOCK. Connect only to

a branch circuit protected by a ground-fault circuitinterrupter (GFCI). Contact a qualified electrician if you cannot verify that the circuit is protected by a GFCI.

**WARNING** This unit must be connected only to a supply circuit that is protected by a ground-fault circuit-interrupter (GFCI). Such a GFCI should be provided by the installer and should be tested on a routine basis. To test the GFCI, push the test button. The GFCI should interrupt power. Push the reset button. Power should be restored. If the GFCI fails to operate in this manner, the GFCI is defective. If the GFCI interrupts power to the pump without the test button being pushed, a ground current is flowing, indicating the possibility of an electric shock. Do not use this pump. Disconnect the pump and have the problem corrected by a qualified service representative before using.



This pump is for use with permanent swimming pools and may also be used with hot tubs and spas

if so marked. Do not use with storable pools. A permanently-installed pool is constructed in or on the ground or in a building such that it cannot be readily disassembled for storage. A storable pool is constructed so that it is capable of being readily disassembled for storage and reassembled to its original integrity.

#### **General Warnings**

- Never open the inside of the drive motor enclosure. There is a capacitor bank that holds a 230 VAC charge even when there is no power to the unit.
- The pump is not submersible.
- The pump is capable of high flow rates; use caution when installing and programming to limit pumps performance potential with old or questionable equipment.
- Code requirements for the electrical connection differ from state to state. Install equipment in accordance with the current National Electrical Code and all applicable local codes and ordinances.
- Before servicing the pump; switch OFF power to the pump by disconnecting the main circuit to the pump.
- This appliance is not intended for use by persons (including children) of reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

ANGER FAILURE TO FOLLOW ALL INSTRUCTIONS AND WARNINGS CAN RESULT IN SERIOUS BODILY INJURY OR DEATH. THIS PUMP SHOULD BE INSTALLED AND SERVICED ONLY BY A QUALIFIED POOL SERVICE PROFESSIONAL. INSTALLERS, POOL OPERATORS AND OWNERS MUST READ THESE WARNINGS AND ALL INSTRUCTIONS IN THE OWNER'S MANUAL BEFORE USING THIS PUMP. THESE WARNINGS AND THE OWNER'S MANUAL MUST BE LEFT WITH THE POOL OWNER.



B SUCTION ENTRAPMENT HAZARD: STAY OFF THE MAIN DRAIN AND AWAY FROM ALL SUCTION OUTLETS!



THIS PUMP PRODUCES HIGH LEVELS OF SUCTION AND CREATES A STRONG VACUUM AT THE MAIN DRAIN AT THE BOTTOM OF THE BODY OF WATER. THIS SUCTION IS SO STRONG THAT IT CAN TRAP ADULTS OR CHILDREN UNDER WATER IF THEY COME IN CLOSE PROXIMITY TO A DRAIN OR A LOOSE OR BROKEN DRAIN COVER OR GRATE.

## **A** DANGER



RISK OF ELECTRICAL SHOCK OR ELECTRO-CUTION: PUMPS REQUIRE HIGH VOLTAGE WHICH CAN SHOCK, BURN, OR CAUSE DEATH. BEFORE WORKING ON PUMP! Always disconnect power to the pool pump at the circuit breaker from the pump before servicing the pump. Failure to do so could result in death or serious injury to service person, pool users or others due to electric shock.

THE USE OF UNAPPROVED COVERS OR ALLOWING USE OF THE POOL OR SPAWHEN COVERS ARE MISSING, CRACKED OR BROKEN CAN RESULT IN BODY OR LIMB ENTRAPMENT, HAIR ENTANGLE-MENT, BODY ENTRAPMENT, EVISCERATION AND/OR DEATH. The suction at a drain or outlet can cause:

**Limb Entrapment:** When a limb is sucked or inserted into an opening resulting in a mechanical bind or swelling. This hazard is present when a drain cover is missing, broken, loose, cracked or not properly secured.

**Hair Entanglement:** When the hair tangles or knots in the drain cover, trapping the swimmer underwater. This hazard is present when the flow rating of the cover is too small for the pump or pumps.

## IMPORTANT PUMP WARNING AND SAFETY INSTRUCTIONS

**Body Entrapment:** When a portion of the body is held against the drain cover trapping the swimmer underwater. This hazard is present when the drain cover is missing, broken or the cover flow rating is not high enough for the pump or pumps.

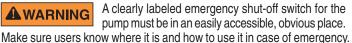
**Evisceration/Disembowelment:** When a person sits on an open pool (particularly a child wading pool) or spa outlet and suction is applied directly to the intestines, causing severe intestinal damage. This hazard is present when the drain cover is missing, loose, cracked, or not properly secured.

**Mechanical Entrapment:** When jewelry, swimsuit, hair decorations, finger, toe or knuckle is caught in an opening of an outlet or drain cover. This hazard is present when the drain cover is missing, broken, loose, cracked, or not properly secured.

#### NOTE: ALL SUCTION PLUMBING MUST BE INSTALLED IN ACCORDANCE WITH THE LATEST NATIONAL AND LOCAL CODES, STANDARDS AND GUIDELINES.

**AWARNING** TO MINIMIZE THE RISK OF INJURY DUE TO SUCTION ENTRAPMENT HAZARD:

- A properly installed and secured ANSI/ASME A112.19.8 approved anti-entrapment suction cover must be used for each drain.
- Each suction cover must be installed at least three (3') feet apart, as measured from the nearest point to nearest point.
- Regularly inspect all covers for cracks, damage and advanced weathering.
- If a cover becomes loose, cracked, damaged, broken or is missing, replace with an appropriate certified cover.
- Replace drain covers as necessary. Drain covers deteriorate over time due to exposure to sunlight and weather.
- Avoid getting hair, limbs or body in close proximity to any suction cover, pool drain or outlet.
- Disable suction outlets or reconfigure into return inlets.



ake sure users know where it is and now to use it in case of emergency

The Virginia Graeme Baker (VGB) Pool and Spa Safety Act creates new requirements for owners and operators of commercial swimming pools and spas.

Commercial pools or spas constructed on or after December 19, 2008, shall utilize:

(A) A multiple main drain system without isolation capability with suction outlet covers that meet ASME/ANSI A112.19.8a Suction Fittings for Use in Swimming Pools, Wading Pools, Spas, and Hot Tubs and either:

(i) A safety vacuum release system (SVRS) meeting ASME/ANSI A112.19.17 Manufactured Safety Vacuum Release systems (SVRS) for Residential and Commercial Swimming Pool, Spa, Hot Tub, and Wading Pool Suction Systems and/or ASTM F2387 Standard Specification for Manufactured Safety Vacuum Release Systems (SVRS) for Swimming pools, Spas and Hot Tubs or

(ii) A properly designed and tested suction-limiting vent system or (iii) An automatic pump shut-off system.

Commercial pools and spas constructed prior to December 19, 2008, with a single submerged suction outlet shall use a suction outlet cover that meets ASME/ANSI A112.19.8a and either:

- (A) A SVRS meeting ASME/ANSI A112.19.17 and/or ASTM F2387, or
- (B) A properly designed and tested suction-limiting vent system, or
- (C) An automatic pump shut-off system, or
- (D) Disabled submerged outlets, or
- (E) Suction outlets shall be reconfigured into return inlets.

## For Installation of Electrical Controls at Equipment Pad (ON/OFF Switches, Timers and Automation Load Center)

### 



Install all electrical controls at equipment pad, such as on/off switches, timers, and control systems, etc. to allow the operation (startup, shut-down, or servicing) of any pump or filter so the user does not place any portion of his/her body over or near the pump strainer lid, filter lid or valve closures. This installation should allow the user enough space to stand clear of the filter and pump during system start-up, shut down or servicing of the system filter.



#### HAZARDOUS PRESSURE: STAND CLEAR OF PUMP AND FILTER DURING START UP

Circulation systems operate under high pressure. When any part of the circulating system (i.e. locking ring, pump, filter, valves, etc.) is serviced, air can enter the system and become pressurized. Pressurized air can cause the pump housing cover,

filter lid, and valves to violently separate which can result in severe personal injury or death. Filter tank lid and strainer cover must be properly secured to prevent violent separation. Stand clear of all circulation system equipment when turning on or starting up pump.

Before servicing equipment, make note of the filter pressure. Be sure that all controls are set to ensure the system cannot inadvertently start during service. Turn off all power to the pump. **IMPORTANT: Place filter manual air relief valve in the open position and wait for all pressure in the system to be relieved.** 

Before starting the system, fully open the manual air relief valve and place all system valves in the "open" position to allow water to flow freely from the tank and back to the tank. Stand clear of all equipment and start the pump. **IMPORTANT: Do not close filter manual air relief valve until all pressure has been discharged from the valve and a steady stream of water appears.** Observe filter pressure gauge and be sure it is not higher than the pre-service condition.

#### **General Installation Information**

- All work must be performed by a qualified service professional, and must conform to all national, state, and local codes.
- · Install to provide drainage of compartment for electrical components.
- These instructions contain information for a variety of pump models and therefore some instructions may not apply to a specific model. All models are intended for use in swimming pool applications. The pump will function correctly only if it is properly sized to the specific application and properly installed.

**WARNING** Pumps improperly sized or installed or used in applications other than for which the pump was intended can result in severe personal injury or death. These risks may include but not be limited to electric shock, fire, flooding, suction entrapment or severe injury or property damage caused by a structural failure of the pump or other system component.

**WARNING** The pump can produce high levels of suction within the suction side of the plumbing system. These high levels of suction can pose a risk if a person comes within the close proximity of the suction openings. A person can be seriously injured by this high level of vacuum or may become trapped and drown. It is absolutely critical that the suction plumbing be installed in accordance with the latest national and local codes for swimming pools.

## SAVE THESE INSTRUCTIONS

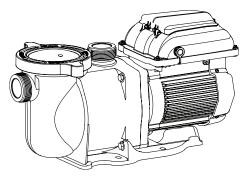
1

## Pump Overview

The perfect choice for all types of pools, the SuperMax<sup>®</sup> VS Variable Speed Pump was specifically designed to be your best choice for a variety of inground pools.

Thick walled body parts, a heavy duty TEFC motor. and highly engineered hydraulics make this rugged and tested design perfect for any pool, spa, water feature. or fountain.

All pumps from Pentair Aquatic Systems incorporate innovative hydraulic engineering that has been refined for over 40 years. Compact, rugged, and easy to maintain, the SuperMax VS pump will deliver years of reliable service.



SuperMax VS Pump

#### **General Features**

- Extremely quiet operation
- Unionized fittings (1.5" and 2") for simple replacement
- Cam and Ramp<sup>™</sup> Lid for easy cleaning and • maintenance
- Super-duty totally enclosed fan cooled (TEFC) motor for long life
- Integral volute and pot reduce hydraulic noise
- See-through lid permits easy inspection of • strainer basket
- Self-priming for quick, easy start-up
- **UL/CUL/NSF** Listed

### **Controller Features**

- Simple user interface
- IPX6 certified UV and rain-proof enclosure
- · Onboard time of day schedule
- Adjustable priming mode
- Programmable guick clean mode

- Diagnostic alarm display and retention
- Active power factor correction
- Accepts 99-253V, 50/60Hz input power
- · Auto power limiting protection circuit
- 24hr. clock retention for power outages
- Keypad lockout mode
- Accepts low voltage digital inputs from external controls

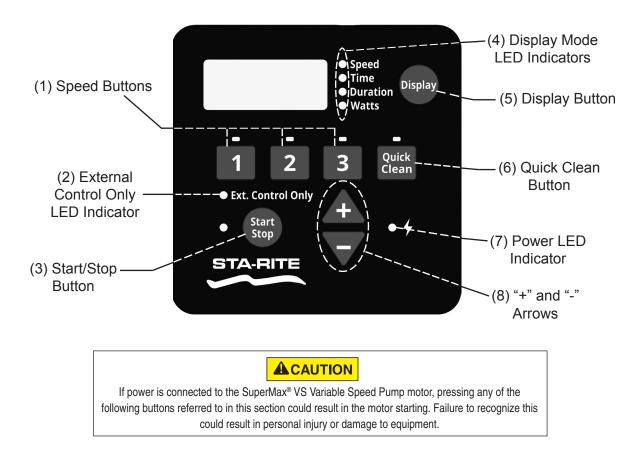
## **Controller Overview**

The SuperMax VS Variable Speed Pump uses a premium efficiency variable speed motor that provides tremendous program flexibility in terms of motor speed and duration settings. The pump is intended to run at the lowest speeds needed to maintain a sanitary environment, which in turn minimizes energy consumption. Pool size, the presence of additional water features, chemicals used to maintain sanitary conditions, and local environmental factors will impact optimal programming necessary to maximize energy conservation.

This pump is for use with 115/208-230 Vrms nominal, and in pool pump applications ONLY. Connection to the wrong voltage, or use in other application may cause damage to equipment or personal injury.

The integrated electronics interface controls the speed settings as well as the run durations. The pump can operate at speeds ranging between 300 and 3450 RPM and will operate within the voltage range of 99-253 Vrms at either 50 or 60Hz input frequency. Program customization may require some trial-and-error to determine the most satisfactory settings as dictated by the conditions. In most cases, setting the pump at the lowest speed for the longest duration is the best strategy to minimize energy consumption. However, conditions may require running the pump at a higher speed for some duration of time each day to maintain proper filtration to achieve satisfactory sanitation.

Note: Optimize the pump to suit individual pool conditions. Specific conditions including pool size, other devices, features and environmental factors can all impact the optimal settings.



## **Keypad Navigation**

- 1. Speed Buttons Used to select the run speed desired. The LED above the Speed Buttons will illuminate when that speed is selected or is currently running. A flashing LED indicates that an External Control is active on that speeds channel.
- External Control Only LED Indicator Indicates that the pump is operating in External Control Only mode. When LED is illuminated the schedule is disabled and the only input is from the low voltage external controls.
- 3. Start/Stop Button Used to Start and Stop the pump. When the pump is stopped and the LED is not illuminated, the pump is unable to run from any type of input.
- 4. Display Mode LED Indicators An illuminated LED indicates the information being displayed on the screen at any specific point. A flashing LED indicates that the parameter is currently being edited.
- 5. Display Button Used to toggle between the different available display modes. This button is also used to set the 24-hour clock and screen resolution.
- 6. Quick Clean Button Used to run a selected speed and duration programmed for Quick Clean. When the LED is illuminated the Quick Clean schedule is active.
- 7. Power LED Indicator An illuminated LED indicates that there is live power being supplied to the pump.
- 8. "+" and "-" Arrows Used to make on screen adjustments to the pump settings. The "+" arrow increases the value of a given setting, while "-" decreases the value of a given setting. Pressing and holding down either arrow button will increase or decrease the incremental changes faster.

## **ELECTRICAL WIRING INSTALLATION**

Ż

**RISK OF ELECTRICAL SHOCK OR ELECTROCUTION.** The SuperMax<sup>®</sup> VS Variable Speed Pump must be installed by a licensed or certified electrician or a qualified service professional in accordance with the National Electrical Code and all applicable local codes and ordinances. Improper installation will create an electrical hazard which could result in death or serious injury to users, installers, or others due to electrical shock, and may also cause damage to property. **Always disconnect power to the pump at the circuit breaker before servicing the pump. Failure to do so could result in** 

Always disconnect power to the pump at the circuit breaker before servicing the pump. Failure to do so could result in death or serious injury to service people, pool users or others due to electric shock and/or property damage. Read all servicing instructions before working on the pump.

## Wiring Overview and Installation

The SuperMax VS Variable Speed Pump must be wired according to the local electrical codes and standards. Always refer to the National Electrical Code. This pump should be installed by a licensed electrician.

The pump accepts 99-253V, 50 or 60Hz single phase input power. The terminal block connections are capable of handling up to 10AWG solid or stranded wire. There are also fast-on type quick connectors, however, check the local electrical codes for the desired connection method. The connections must be permanently made to the grounding terminal (see Figure 1) in the field wiring compartment according to the local electrical code. The motor controller will automatically regulate the pump's speed when running on lower voltage to keep the current below 13.2A. There is no wiring change required to run the pump on 110V nominal power, the same terminals are used as with high voltage wiring.

The drive will operate on 2-phase Line-Line-Ground electrical systems as well as Line-Neutral-Ground systems. This pump must be permanently connected by a circuit breaker as specified in the local electrical code.

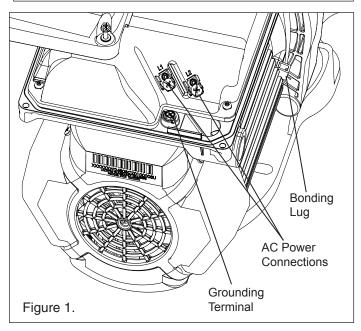
- 1. Be sure all electrical breakers and switches are turned off before wiring motor. Always wait five (5) minutes after disconnecting the power from the pump before opening or servicing the drive.
- 2. Choose a wire size for the pump in accordance with the current National Electrical Code and all applicable local codes and ordinances. When in doubt use a heavier gauge (larger diameter) wire. Be sure the wiring voltage is within the operating range.
- 3. Be sure all electrical connections are clean and tight.
- 4. Cut wires to the appropriate length so they do not overlap or touch when connected to the terminal board.
- 5. Permanently ground the motor using the ground screw located on the inside rear of the controller interface (see Figure 1). Use the correct wire size and type specified by the current National Electrical Code. Be sure the ground wire is connected to an electrical service ground.
- 6. Bond the motor to all metal parts of the pool structure and to all electrical equipment, metal conduit and metal pipping within 5 feet (1.5 M) of the inside walls of the swimming pool, spa or hot tub in accordance with the current National Electrical Code. UL requires use of a solid copper bonding conductor not smaller than 8 AWG. See Figure 1.

**Note:** For Canada, a 6 AWG or larger solid copper bonding conductor is required.

- The pump should be permanently connected to either a circuit breaker, 2-pole timer or 2-pole relay. If AC power is supplied by a GFCI circuit breaker, use a dedicated circuit breaker that has no other electrical loads.
- 8. Connect the pump permanently to a circuit. Make sure no other lights or appliances are on the same circuit.

**WARNING** 

Power should be turned off when installing, servicing, or repairing electrical components. Observe all warning notices posted on the existing equipment, pump, and in these installation instructions.



The field wiring compartment has a 1/2" NPT threaded conduit port for the liquid tight fitting.

The bonding lug should be used to bond the motor frame to the equipment pad.

## **Control with External Control and Digital Inputs**

The user can run the SuperMax<sup>®</sup> VS Variable Speed Pump with automation external controls, allowing all four programmed Speeds to be controlled remotely. The pump has a sealed connector that can be used with Pentair External Control Wiring Kit (Pentair P/N 353129Z) to run the Speeds using digital input signals. When there is an external low voltage signal present on the Speed Digital Input line, the pump will run the speed programmed for that Digital Input. The supplied +5V signal is the recommended input used for external control and Speed Digital Inputs.

## **Connecting to External Controls**

## Using the Supplied Low Voltage Signal for Digital Control

The SuperMax VS pump provides a low voltage output signal that can be used to trigger its own Digital Inputs. This signal will need to be switched via the External Control system to engage the speed that it is connected to as in Figure 2. This could be an automation relay or switch in another piece of equipment. This feature could be useful for ensuring that the pump is running a certain program when a specific speed is needed to perform a task.

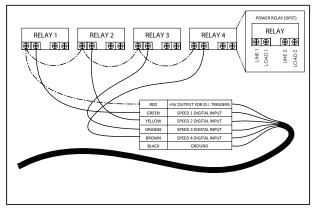
The wire included with the External Control Wiring Kit (Pentair P/N 353129Z) will need to be cut to length for the installation. Do not leave excess wire around the installation, and the wire should be supported by something rigid if conduit is not used. At one end of the cable is a custom molded, watertight connection that plugs into the panel connection on the side of the drive. The opposite end has 6 wires that are defined by Table 1 below. When using the +5V signal supplied by the drive, the speeds should be wired as shown in Figure 2.

When there is a low voltage signal present on the Speed Digital Input line the pump will run the speed that is programmed for the speed that is being triggered. The +5V signal supplied via the (red) wire is the suggested input for the Speed Digital Inputs. See Figure 2.

**Note:** Any relay can be associated to any Digital Input. Figure 2 shows one of many potential wiring options available to the installer, allowing you to install External Controls in the way that best suits your needs.

## Note: This +5V Signal (red wire) is output from the drive only, and should never be wired to another power supply!

When a Speed Digital Input is triggered, the LED above the **Speed** button will begin to blink and the display will toggle between the display parameter and "EC" indicating an External Control is running. The pump will run this speed as long as the Digital Input trigger is present. This will override the schedule or any user inputs for Speed selections via the keypad. The **Display** button is still functional along with the **Start/Stop** button. Once the Digital Input trigger is removed from all of the Speed Digital Input wires, the pump will resume the programmed schedule.



Definition Signal Range Color +5V Output for Digital Inputs 0 - 20mA Red 0, 5 - 30V AC/DC Speed 1 Digital Input Green Speed 2 Digital Input 0, 5 - 30V AC/DC Yellow Orange Speed 3 Digital Input 0, 5 - 30V AC/DC Quick Clean Digital Input 0, 5 - 30V AC/DC Brown Common Ground 0V Black

Wire

Table 1: Automation Control System Input Wiring Chart

Figure 2: External Control Kit Wiring Diagram

## Using an Externally Supplied Low Voltage Signal for External Control

When using an externally supplied low voltage signal as the Digital Input trigger, the wire should be connected as shown in Figure 3. The low voltage input needs to be within the range of 5-30V AC or DC. In this case the red +5V supply from the motor control will not be used.

## Note: This +5V signal (red wire) is output from the drive only and should never be wired to a voltage supply!

The external low voltage signal can be regulated by switches or relays to activate the desired Digital Input. If more than one Digital Input is active at one time then they will be resolved by priority.

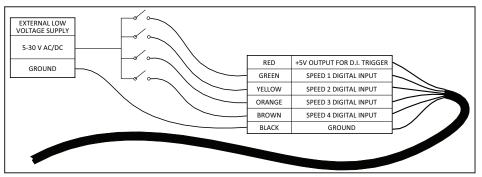


Figure 3: Low Voltage Power Supply Wiring Diagram

**Note:** If the pump has been stopped via the **Start/Stop** button, the pump will not run until the pump is turned back on by pressing the **Start/Stop** button. If the **Start/Stop** LED is illuminated, that indicates the pump is on and will run via Digital Inputs.

**Note:** If multiple low voltage triggers are present it will be resolved by this priority: Quick Clean, Speed 3, Speed 2, and then Speed 1.

## **External Control Only Mode**

External Control Only mode will only allow the pump to run from external controls/inputs. When this mode is active the programmed pump schedule is deactivated, and user speed requests from the keypad will not be accepted. If the pump is stopped a user can still program the speeds for all four **Speed** buttons.

#### To activate External Control Only mode:

- 1. Stop the pump by pressing the **Start/Stop** button.
- 2. Activate External Control Only mode by pressing and holding the **Start/Stop** button for 3 seconds.
- 3. If successful the LED next to Ext. Control Only will illuminate. See Figure 4.
- 4. The **Start/Stop** button must be pressed again to allow the pump to run.

#### To deactivate External Control Only mode:

- 1. Stop the pump by pressing the **Start/Stop** button.
- Deactivate External Control Only mode by pressing and holding the Start/Stop button for 3 seconds.
- 3. If successful the LED next to Ext. Control Only will turn off. See Figure 4.
- 4. The **Start/Stop** button must be pressed again to allow the pump to run.



Figure 4: Activating External Control Only

## Setting the Clock

When the pump is first plugged in, the clock will blink to indicate that is has not been set. Any daily schedule set by the user will be based on this clock setting, so it will be necessary to set the clock first.

#### To Set the Clock:

- 1. Press and hold the **Display** button for 3 seconds.
- 2. Use the "+" and "-" arrows to choose between a 12 or 24 hour time format.
- 3. Press Display to advance in the Clock Setup menu
- 4. Use the "+" and "-" arrows to change the time to the correct time of day. In the 12 hour time format AM/PM will display in the bottom right corner.
- 5. Press **Display** to advance.
- 6. Use the "+" and "-" arrows to adjust the screen backlight brightness.
- 7. Press **Display** to exit the Clock Setup menu. The clock is now set.

During a power outage, the drive will retain the clock setting in memory for as long as 24 hours. If the power is out longer than 24 hours the clock will have to be set again. If the drive has lost the user set time, the clock will continuously blink until the time is reset. Once the time is reset the clock will stop blinking.

**Note:** When power is returned to the pump after a prolonged outage (24+ hours) the clock will automatically set itself to the Speed 1 start time, blink and advance. The pump will also run the associated schedule from that start time.

## **Using the Default Schedule**

The default schedule is designed to provide enough daily turnover to service a typical pool. See Table 2 for default schedule.

	Duration (Hours)	Speed (RPM)
SPEED 1	2	3000
SPEED 2	10	1400
SPEED 3	2	2200

SPEED 1 is set to begin at 8:00am and run at 3000 RPM for a duration of 2 hours. When SPEED 1 is complete the pump immediately begins running the default SPEED 2. SPEED 2 is factory default to 1400 RPM and will last for 10 hours. When SPEED 2 has completed its run the pump will run SPEED 3 at 2200 RPM for a duration of two hours.

After 14 hours of run time and completing its run of SPEED 3, the pump will enter a stationary/paused state for the next 10 hours. The pump will restart at 8:00am the next morning and cycle through the default schedule again. The pump will continue to run in this in this manner until a custom schedule is programmed into the drive by the user.

**Note:** The **Start/Stop** button must be pressed, and the LED lit, for the pump to run.

## **Custom Schedules**

To customize the run schedule for your SuperMax<sup>®</sup> VS Variable Speed Pump, the pump must be stopped. Be sure that the **Start/Stop** button LED is not illuminated.

#### Programming a Custom Schedule:

**Note:** When programming, the LED light next to the parameter ("Speed", "Time" and "Duration") you are setting will blink.

- 1. Stop the pump if it is running by pressing the **Start/Stop** button.
- Press the "1" button. The LED above the selected SPEED will begin to blink and the "Speed" parameter LED will blink while editing. See Figure 5.



Figure 5: Setting Speed

3. Use the "+" and "-" arrows to adjust the speed in RPM for SPEED 1.

**Note:** Speed is adjusted up or down by increments of 10 RPM.

 Press the "1" button again and the display will change to SPEED 1 start time. The "Time" parameter LED will begin to blink. See Figure 6.



Figure 6: Setting Start Time

5. Use the "+" and "-" arrows to adjust the daily start time for SPEED 1.

6. Press the "1" button again and the display will change to SPEED 1 duration. The "Duration" parameter LED will begin to blink. See Figure 7.



Figure 7: Setting Duration

7. Use the "+" and "-" arrows to adjust the duration for SPEED 1 in hours and minutes.

**Note:** The duration parameter is adjusted in 15 minute increments.

- 8. Pressing the "1" button will continue to cycle through these parameters, but the changes are immediately saved as they are adjusted.
- Press the "2" button. The LED above SPEED 2 will begin to flash and the corresponding parameter LED will flash while editing.
- 10. Use the "+" and "-" arrows to adjust the speed in RPM for SPEED 2.
- 11. Press the "2" button again and the display will change to SPEED 2 duration.

**Note:** SPEEDs 2 and 3 do not have a start time, as they begin their duration immediately after the previous SPEED finishes.

- 12. Use the "+" and "-" arrows to adjust the duration for SPEED 2 in hours and minutes.
- 13. Repeat steps 9-12 to program SPEED 3 and QUICK CLEAN.

**Note:** Remember that the duration allowed for SPEED 3 will be limited to the remaining time in a 24 hour day. Any time in the 24 hour day not programmed into SPEEDs 1-3, the pump will remain in a stationary state. [SPEED 1 + SPEED 2 + SPEED  $3 \le 24$  Hours ]

14. Press the **Start/Stop** button and ensure the LED is lit. The pump is now on and will run the custom user-programmed schedule.

**Note:** If the pump has been stopped via the **Start/ Stop** button, the pump will not run until the pump is turned back on by the **Start/Stop** button. If the **Start/Stop** LED is illuminated then the pump is on and will run the programmed schedule. **Note:** If a user wants to have a period of time during the day when the pump is not running, any of the SPEEDs can be programmed to 0 RPM. This will cause the pump to remain stationary/paused throughout the duration of that SPEED.

## Speed Priorities (Non-External Control)

For schedule duration settings, SPEEDs are prioritized as follows: SPEED 1 -> SPEED 2 -> SPEED 3. SPEED 1 is the highest priority, while SPEED 3 is the lowest.

The drive will not allow a user to program a schedule of more than 24 hours. When the 24th hour of duration is programmed it will take time from the lower priority speeds in order to add them to the SPEED currently being adjusted.

#### Example:

Starting Schedule (Before Adjustment) SPEED 1 duration = 20 hours SPEED 2 duration = 2 hours SPEED 3 duration = 2 hours

If the user reprograms SPEED 1 to run for 23 hours, SPEED 2 (lower priority speed) will automatically adjust to a 1 hour duration and SPEED 3 (lowest priority speed) will adjust to a 0 hour duration.

End Schedule (After Adjustment) SPEED 1 duration = 23 hours SPEED 2 duration = 1 hour SPEED 3 duration = 0 hours

## **Operating the Pump While Running**

## 

If power is connected to the pump motor, pressing any of the following buttons referred to in this section could result in the motor starting. Failure to recognize this could result in personal injury or damage to equipment.

Pressing the **Display** button will cycle through the current parameters.

- Speed current run speed
- Time current time of day
- Duration amount of time remaining at the current run speed
- Watts amount of watts currently being consumed

Pressing any of the Speed Buttons ("1", "2", "3", "Quick Clean") while the pump is running will act as temporary override. It will run the speed and duration that is programmed for that button. Once completed it will default back to the appropriate point in the programmed schedule.

**Note:** If you adjust the speeds of the schedule while the pump is running, it will run the adjusted speed for the rest of the current duration, but will not save the adjustments. *Exception: Speed and Duration adjustments to QUICK CLEAN will always be immediately saved.* 

### **Quick Clean**

If running Quick Clean, pressing the "+" or "-" arrows will change the speed accordingly. Pressing the **Quick Clean** button again within 10 seconds of pressing the "+" or "-" arrows will allow you to adjust the duration of Quick Clean via the "+" and "-" arrows. These changes will be saved immediately and are the new defaults for Quick clean. Pressing the **Quick Clean** button again will cycle through the two Quick Clean settings. The pump will exit out of editing mode if no additional buttons are pressed within 10 seconds.

If Quick Clean is running and you wish to stop the Quick Clean prior to the duration being completed you can press and hold the **Quick Clean** button for 3 seconds and the pump will return to the appropriate point in the programmed schedule.

### Priming

This pump is shipped with Priming mode ENABLED. Unless the Priming settings are changed in the menu, <b>be aware</b> that the pump will speed up to the priming speed when the pump is powered on for the first time, and the start/stop button is pressed.
Before turning the pump ON, be sure the following conditions are met: 1. Open filter air relief valve.
<ol> <li>Open valves.</li> <li>Pool return is completely open and clear of any blockages.</li> </ol>
<ol> <li>Water in the pump basket.</li> <li>Stand clear of the filter or other pressurized vessels.</li> </ol>

**CAUTION** DO NOT run the pump dry. If the pump is run dry, the mechanical seal will be damaged and the pump will start leaking. If this occurs, the damaged seal must be replaced. ALWAYS maintain proper water level in your pool (half way up skimmer opening). If the water level falls below the skimmer opening, the pump will draw air through the skimmer, losing the prime and causing the pump to run dry, resulting in a damaged seal. Continued operation in this manner could cause a loss of pressure, resulting in damage to the pump case, impeller and seal and may cause property and personal injury.

Priming will automatically run when the SuperMax<sup>®</sup> VS Variable Speed Pump is started from a stopped state, except when running in Quick Clean mode. Priming will run at 3450 RPM by default, and will last for 5 minutes. The drive's screen will display and cycle through the following things " $P_{\Gamma}$ ! - Priming Speed,  $P_{\Gamma}$ ! -- Remaining Time".

Once priming has begun, the speed can be adjusted between 3450 and 1700 RPM using the "+" and "-" arrows. If it is adjusted below 1700 RPM, Priming mode will be disabled and the pump will immediately begin to run the scheduled speed.

When priming is disabled and the pump is started from a stopped state, the screen will display, " $P_{\Gamma}$ ! - DFF" for 10 seconds while running the scheduled speed (See Figure 8). This allows the user time to enable priming mode by pressing the "+" arrow. If the user chooses to re-enable priming mode, the pump will then transition from the scheduled speed to 1700 RPM. The user can increase the priming speed from 1700 RPM by pressing the "+" arrow. The 5 minute priming countdown timer starts when priming is first engaged. The installer should set the priming speed to be sufficient for priming the pump from a fresh install, but not so fast that there is a substantial waste of energy during the 5 minute priming window. The time the pump needs to achieve prime can change based on local environmental conditions such as water temperature, atmospheric pressure, and your pool's water level. All of these things should be taken into consideration when setting the priming speed, however in most cases the pump will not need to run at 3450 RPM to successfully prime itself.

Please test and verify chosen priming speeds more than once, letting the water drain from the system in between each test.

**Note**: The pump strainer basket should always remain full to the bottom of the inlet in order to prevent air from entering the system.



Figure 8: Priming Deactivation

## **Quick Clean**

The SuperMax<sup>®</sup> VS Variable Speed Pump is equipped with a Quick Clean feature, which can be engaged to temporarily run at higher or lower speeds ranging between 300 to 3450 RPM. Once the Quick Clean duration has elapsed, the pump will automatically return to the programmed schedule.

#### **Programming Quick Clean:**

- 1. Stop the pump if it is running by pressing the **Start/Stop** button.
- Press the Quick Clean button. The LED above the Quick Clean button and the "Speed" parameter LED will flash while editing. See Figure 9.



Figure 9: Setting Speed for Quick Clean

- 3. Use the "+" and "-" arrows to adjust the speed in RPM for Quick Clean.
- Press the Quick Clean button again and the display will change to Quick Clean duration. The "Duration" parameter LED will flash while editing. See Figure 10.

**Note:** The Quick Clean feature does not have a start time.



Figure 10: Setting Duration for Quick Clean

- 5. Use the "+" and "-" arrows to adjust the duration in hours and minutes for Quick Clean.
- 6. Press the **Start/Stop** button and ensure the LED is illuminated. The pump is now on and will run the speed and duration set for Quick Clean.

**Note:** When the Quick Clean duration ends, the pump resumes the 24 hour schedule at the point where it normally would be running at that time. The Quick Clean duration will not affect the start or stop times of the 24 hour schedule. For example, if Quick Clean runs during a period overlapping with a later part of SPEED 1 and an early part of SPEED 2, the start time of SPEED 3 is not affected.

**Note:** Pressing/Holding Quick Clean key for more than three (3) seconds will cancel Quick Clean mode.

**Note:** During the Quick Clean mode, the pump will not start with the priming sequence.

**Note:** It is recommended that you do not set the Quick Clean duration to 0 HRS. Setting the Quick Clean duration to 0 HRS will not allow you to change the duration setting while the motor is running. The motor will have to be stopped in order to change the Quick Clean settings if the duration is set to 0 HRS.

## **Keypad Lockout**

## 

Key lockout will not prevent the motor from being stopped by pressing the Start/Stop button. It will then be unable to be restarted until the keypad has been unlocked. If the motor is operating in Keypad Lockout mode, and being controlled through external controls, it can only run when the Start/Stop LED is illuminated.

The SuperMax VS Variable Speed Pump user interface has a Keypad Lockout feature to prevent unwanted changes to the settings. When locked, the keypad will only accept input from pressing the **Display** button to cycle the displayed information on the screen and input to stop the motor from a press of **Start/Stop** button.

The keypad can be locked by pressing and holding the "1" button and the **Quick Clean** button at the same time for at least three seconds. "Loc On" will be displayed if successful.

To unlock the keypad press and hold the "1" button and the **Quick Clean** button at the same time for at least three seconds. "Loc DFF" will be displayed if successful.

**Note**: While operating in Keypad Lockout mode the motor can still be stopped by pressing the **Start/Stop** button. However, the motor can not be started again until the user unlocks the keypad.

## **Factory Reset**

The drive can be reset to factory settings if necessary. A Factory Reset will wipe out all of the saved user settings that have been programmed, except for the time of day. Be sure that it is necessary before performing a Factory Reset, as the results are immediate.

#### To perform a Factory Reset:

- 1. Stop the pump if necessary by pressing the **Start/Stop** button.
- Record all of the custom schedule settings using Table 3. You can find these setting by pressing the "1", "2", "3", and "Quick Clean" buttons and cycling through all the screens. Also write down the Priming Speed.
- 3. Press and hold the "1", "2", "3", and "Quick Clean" buttons for 3 seconds.
- 4. The screen will display "FREE r5E" if factory reset is successful. See Figure 11.
- 5. Be sure to reprogram the schedule and priming speed after the factory reset. The pump must be turned back on with the **Start/Stop** button before it will run again. The pump will run the programmed schedule upon initial start-up.

**Note**: Factory Reset can not be performed from a Keypad Lockout state.

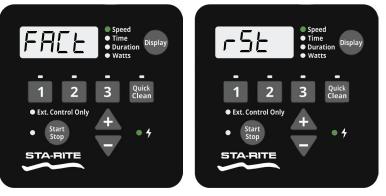


Figure 11: Drive Factory Reset

	Speed (RPM)	Duration (Hours)	Start Time (Time Clock)
SPEED 1			
SPEED 2			
SPEED 3			
QUICK CLEAN			
Priming Speed			

Table 3: User Programmed Schedules

## MAINTENANCE

**WARNING** DO NOT open the strainer pot if SuperMax<sup>®</sup> VS Variable Speed Pump fails to prime or if pump has been operating without water in the strainer pot. Pumps operated in these circumstances may experience a build up of vapor pressure and may contain scalding hot water. Opening the pump may cause serious personal injury. In order to avoid the possibility of personal injury, make sure the suction and discharge valves are open and strainer pot temperature is cool to touch, then open with extreme caution.

**ACAUTION** To prevent damage to the pump and for proper operation of the system, clean pump strainer and skimmer baskets regularly.

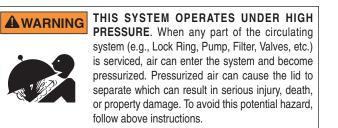
## **Pump Strainer Basket**

The pump strainer basket (or 'strainer pot', 'hair and lint pot'), is located in front of the volute. Inside the chamber is the basket which must be kept clean of leaves and debris at all times. View basket through the 'See Through Lid' to inspect for leaves and debris.

Regardless of the length of time between filter cleaning, it is most important to visually inspect the basket at least once a week.

## **Cleaning the Pump Strainer Basket**

- 1. Press the **Start/Stop** button to stop the pump and turn off the pump at the circuit breaker.
- 2. Relieve pressure in the system by allowing the water to cool.
- 3. Gently tap the clamp in a counter-clockwise direction to remove the clamp and lid.
- 4. Remove debris and rinse out the basket. Replace the basket if it is cracked.
- 5. Put the basket back into the housing. Be sure to align the notch in the bottom of the basket with the rib in the bottom of the volute.
- 6. Fill the pump pot and volute up to the inlet port with water.
- 7. Clean the cover, O-ring, and sealing surface of the pump pot. **Note:** It is important to keep the lid O-ring clean and well lubricated.
- 8. Reinstall the lid by placing the lid on the pot. Be sure the lid O-ring is properly placed. Seat the clamp and lid on the pump then turn clockwise until the handles are horizontal.
- 9. Turn the power on at the house circuit breaker. Reset the pool time clock to the correct time, if applicable.
- 10. Open the manual air relief valve on top of the filter.
- 11. Stand clear of the filter. Start the pump.
- 12. Bleed air from the filter until a steady stream of water comes out. Close the manual air relief valve.



## Winterizing

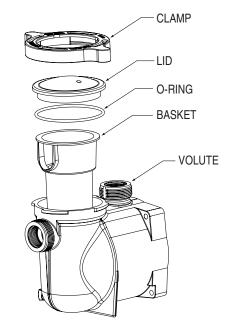
You are responsible for determining when freezing conditions may occur. If freezing conditions are expected, take the following steps to reduce the risk of freeze damage. *Freeze damage is not covered under warranty.* 

To prevent freeze damage, follow the procedures below:

- 1. Press the **Start/Stop** button to stop the pump and shut off electrical power for the pump at the circuit breaker.
- 2. Drain the water out of the pump housing by removing the two thumb-twist drain plugs from the housing. Store the plugs in the pump basket.
- 3. Cover the motor to protect it from severe rain, snow and ice.

**Note:** Do not wrap motor with plastic or other air tight materials during winter storage. The motor may be covered during a storm, winter storage, etc., but never when operating or expecting operation.

**Note:** In mild climate areas, when temporary freezing conditions may occur, run your filtering equipment all night to prevent freezing.



Strainer Pot Assembly

13

Always disconnect power to the SuperMax<sup>®</sup> VS Variable Speed Pump at the circuit breaker and disconnect the communication cable before servicing the pump. Failure to do so could result in death or serious injury to service people, users or others due to electric shock. Read all servicing instructions before working on the pump. **DO NOT** open the strainer pot if pump fails to prime or if pump has been operating without water in the strainer pot. Pumps operated

**WARNING DO NOT** open the strainer point pump fails to prime of it pump has been operating without water in the strainer point pump soperated in these circumstances may experience a build up of vapor pressure and may contain scalding hot water. Opening the pump may cause serious personal injury. In order to avoid the possibility of personal injury, make sure the suction and discharge valves are open and strainer pot temperature is cool to touch, then open with extreme caution.

**ACAUTION** Be sure not to scratch or mar the polished shaft seal faces; seal will leak if faces are damaged. The polished and lapped faces of the seal could be damaged if not handled with care.

## **Electric Motor Care**

#### Protect from heat

- 1. Shade the motor from the sun.
- 2. Any enclosure must be well ventilated to prevent overheating.
- 3. Provide ample cross ventilation.

#### Protect against dirt

- 1. Protect from any foreign matter.
- 2. Do not store (or spill) chemicals on or near the motor.
- 3. Avoid sweeping or stirring up dust near the motor while it is operating.
- 4. If a motor has been damaged by dirt it may void the motor warranty.
- 5. Clean the lid and clamp, O-ring, and sealing surface of the pump pot.

#### Protect against moisture

- 1. Protect from splashing or sprayed water.
- 2. Protect from extreme weather such as flooding.
- 3. If motor internals have become wet let them dry before operating. Do not allow the pump to operate if it has been flooded.
- 4. If a motor has been damaged by water it may void the motor warranty.

#### **Shaft Seal Replacement**

The Shaft Seal consists primarily of two parts, a rotating member and a ceramic seal.

The pump requires little or no service other than reasonable care, however, a Shaft Seal may occasionally become damaged and must be replaced.

**Note:** The polished and lapped faces of the seal could be damaged if not handled with care.

## **Pump Disassembly**

All moving parts are located in the rear sub-assembly of this pump.

Tools required:

- 1/4 inch socket or open end wrench.
- 3/8 inch socket or open end wrench.
- 9/16 inch open end wrench.
- 1/4 inch Allen Key
- Flat blade screwdriver.

To remove and repair the motor subassembly, follow the steps below:

- 1. Press the **Start/Stop** button to stop the pump and turn off the pump circuit breaker at the main panel.
- 2. Drain the pump by removing the drain plugs.
- 3. Remove the 4 bolts that hold the main pump body (strainer pot/volute) to the rear sub-assembly.
- 4. GENTLY pull the two pump halves apart, removing the rear sub-assembly.
- 5. Remove the three hex head screws holding the diffuser in position.
- 6. Hold the impeller securely in place and remove the impeller lock screw by using a flat blade screwdriver or wrench. The screw is a left-handed thread and loosens in a clockwise direction.
- 7. To unscrew the impeller from the shaft, insert a 1/4 inch Allen key into the center of the motor fan cover and twist the impeller counter-clockwise.
- 8. Remove the four bolts from the seal plate to the motor using a 9/16 inch wrench.
- 9. Place the seal plate face down on a flat surface and tap out the ceramic seal.
- 10. Clean the seal plate, seal housing, and the motor shaft.

**CAUTION DO NOT run the pump dry.** If the pump is run dry, the mechanical seal will be damaged and the pump will start leaking. If this occurs, the damaged seal must be replaced. ALWAYS maintain proper water level. If the water level falls below the suction port, the pump will draw air through the suction port, losing the prime and causing the pump to run dry, resulting in a damaged seal. Continued operation in this manner could cause a loss of pressure, resulting in damage to the pump case, impeller and seal and may cause property damage and personal injury.

### **Pump Reassembly**

- 1. When installing the replacement seal into the seal plate, use soapy water to wet the rubber boot before pressing it into the seal plate.
- 2. Remount the seal plate to the motor.
- 3. Before installing the rotating portion of the seal on the motor shaft, wet the motor shaft with soapy water and slide the seal onto the motor shaft. Ensure that the carbon face contacts the ceramic face of the stationary seat. Press the seal into the seal plate with your thumbs and wipe off the ceramic with a clean cloth.
- 4. Screw impeller onto the motor shaft (clockwise to tighten).
- 5. Screw in the impeller lock screw (counter-clockwise to tighten).

**Note:** Insert a 1/4" hex Allen wrench into the motor shaft through the hole in the rear motor fan cover. This will prevent the motor shaft from rotating and you screw in the impeller lock screw.

- 6. Remount the diffuser onto the seal plate. Make sure the plastic pins and holding screw inserts are aligned.
- 7. Grease the diffuser quad ring and seal plate O-ring prior to reassembly.
- 8. Assemble the motor sub-assembly to the strainer pot-pump body. Tighten the bolts until all 4 bolts are in place and finger tightened.
- 9. Fill the pump with water.
- 10. Reinstall the pump lid and plastic clamp; see the next section, 'Restart Instructions'.
- 11. Re-prime the system.

## **Restart Instructions**

If SuperMax<sup>®</sup> VS Variable Speed Pump is installed below the water level of the pool, close return and suction lines prior to opening hair and lint pot on pump. Make sure to re-open valves prior to operating.

#### **Priming the Pump**

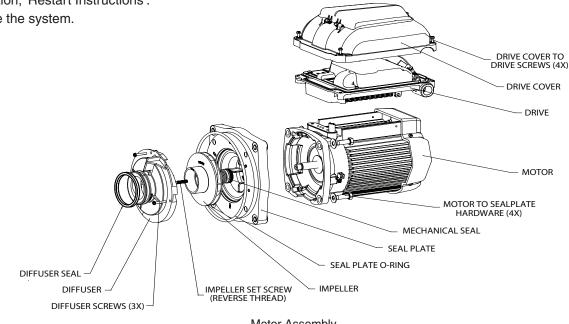
The pump strainer pot must be filled with water before the pump is initially started.

Follow these steps to prime the pump:

- 1. Remove the pump lid plastic clamp. Remove the pump lid.
- 2. Fill the pump strainer pot with water.
- 3. Reassemble the pump cover and plastic clamp onto the strainer pot. The pump is now ready to prime.
- 4. Open the air release valve on the filter, and stand clear of the filter.
- 5. Turn on the power to the pump.
- 6. Press the **Start/Stop** button on the drive keypad. If the pump is currently scheduled to run it will start.

**Note:** If the pump is not schedule to start, press a **Speed** button to begin a manual override that will start the pump.

7. When water comes out of the air release valve, close the valve. The system should now be free of air and recirculating water to and from the pool.



Motor Assembly

## TROUBLESHOOTING

## **A**WARNING

Diagnosing certain symptoms may require close interaction with, or in close proximity to, components that are energized with electricity. Contact with electricity can cause death, personal injury, or property damage. When trouble shooting the pump, diagnostics involving electricity should be cared for by a licensed professional.

Problem	Possible Cause	Corrective Action
Pump failure.	Pump will not prime - Air leak, too much air.	Check suction piping and valve glands on any suction gate valves. Secure lid on pump strainer pot and be sure lid gasket is in place. Check water level to be sure skimmer is not drawing air.
	Pump will not prime - Not enough water.	Be sure the suction lines, pump, strainer, and pump volute are full of water. Be sure valve on suction line is working and open (some systems do not have valves). Check water level to make sure water is available through skimmer.
	Pump stainer gasket is clogged.	Clean pump strainer pot.
	Pump strainer gasket is defective.	Replace gasket.
Reduced capacity and/or head.	Air pockets or leaks in suction line.	Check suction piping and valve glands on any suction gate valves. Secure lid on pump strainer pot and be sure lid gasket is in place. Check water level to be sure skimmer is not drawing air.
	Clogged impeller.	Turn off electrical power to the pump. Disassemble (see page 13, 'Pump Disassembly')
		<ul> <li>Clean debris from impeller. If debris cannot be removed, complete the following steps:</li> <li>1. Remove left hand thread anti-spin bolt and o-ring.</li> <li>2. Remove, clean, and reinstall impeller.</li> <li>Reassemble (see page 14, 'Pump Reassembly')</li> </ul>
	Pump strainer clogged.	Clean suction trap.
Pump fails to start.	Mains Voltage is not present	<ol> <li>Replace fuse, reset breaker/GFCI.</li> <li>Tighten mains wire connections.</li> </ol>
	Pump shaft is locked	Check if the pump can be rotated by hand and remove any blockage.
	Pump shaft is damaged	Replace pump.
Pump runs then stops.	Over temperature FAULT	Check that back of pump is free from dirt and debris. Use compressed air to clean.
	Over current FAULT	Pump will automatically restart after one (1) minute.
Pump is noisy.	Debris in contact with fan	Check that back of pump is free from dirt and debris. Use compressed air to clean.
	Debris in strainer basket	Clean strainer basket.
	Loose mounting	Check that mounting bolts of pump and pump are tight.

## **Troubleshooting (Cont.)**

Problem	Possible Cause	Corrective Action
Pump runs without flow.	Impeller is loose	Check that pump is spinning by looking at fan on back of SuperMax VS Variable Speed Pump. If so, check that pump impeller is correctly installed.
	Air leak	Check plumbing connections and verify they are tight.
	Clogged or restricted plumbing	Check for blockage in strainer or suction side piping.
		Checked for blockage in discharge piping including partially closed valve or dirty pool filter.

### **Errors and Alarms**

If an alarm is triggered the drive's LCD screen will display the fault code text and the SuperMax<sup>®</sup> VS Variable Speed Pump will stop running. Disconnect power to the pump and wait until the keypad LEDs have all turned off. At this point, reconnect power to the pump. If the error has not cleared then proper troubleshooting will be required. Use the error description table below to begin troubleshooting.

Fault Code	Description		
21	Communication link between HMI and motor control has been lost		
IA	Power Module over current detected		
П	Phase Current Offset out of range		
ΙЬ	Phase Current Imbalance detected		
OF	Absolute AC under voltage detected		
50	Absolute Phase current limit exceeded		
08	Absolute Diode Bridge temperature limit exceeded		
04	Absolute Power Module temperature limit exceeded		
06	Absolute Power Factor Correction (PFC) temperature limit exceeded		
09	DC bus over voltage detected		
0A	DC bus under voltage detected		

 $2^{2}$  **Communication Link between the HMI and Motor control has been lost**: Check the jacketed wire on the back side of the keypad inside the drive top cover. Ensure that the 5 pin connector is properly plugged into the socket and that there is no damage to the cable.

IH – **Power Module over current detected**: If this error displays multiple times, then there may be a problem with the pump's rotating assembly. Please disassemble the pump and investigate to see if there is a problem with the impeller or mechanical seal. See page 13 "Pump Disassembly" for instructions for disassembling the pump.

 $\Box F$  – **Absolute AC Under Voltage Detected**: This indicates that the supply voltage has dropped below the operating range of 99v. This could be caused by normal voltage variation and will clear itself. Otherwise there could be excess voltage sag caused by improper installation or improper supply voltage.

 $\Pi$ , Ib,  $\Omega^2$ ,  $\Omega^0$ ,  $\Omega^4$ ,  $\Omega^5$ ,  $\Omega^9$ ,  $\Omega^9$  – **Internal Errors:** These errors can occur based on operating conditions and the UL 60730 required self-diagnostic safety software. If they do not clear after multiple restart attempts the drive should undergo a hard power cycle. Disconnect main power by turning off the breaker long enough for the keypad LEDs to turn off. After power is reconnected if one of these errors continues to reappear, the drive may need service.

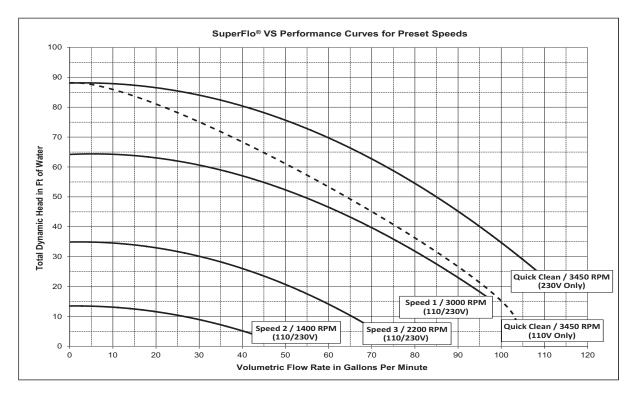
17

#### (28) (26) (27) (25) (17) 16 1 15 2 (22)(21)24 (23) (20) (19) (18) (14) (4)(13) (3) hGε0 (12) CO-0 0 T) (11) 8 6 $\overline{7}$ (5) (9) 10

### SuperMax® VS Variable Speed Pump Replacement Parts List

ltem No.	Part No.	Description	ltem No.	Part No.	Description
1	353124	DRIVE COVER	16	350091	LID, SEE THROUGH
2	353128	DRIVE ASSEMBLY	17	351090	CLAMP, CAM AND RAMP
3	353135S	MOTOR	18	353110	VOLUTE ASSEMBLY (INCLUDES ITEMS 11-17)
4	353133S	MOTOR/DRIVE ASSEMBLY	19	072184	WASHER 3/8 IN. SS, 8 REQ.
5	355612	SEALPLATE	20	355621	SCREW 3/8-16 X 2 1/4 HEX HEAD, 4 REQ.
6	355619	SEALPLATE GASKET	21	355334	SCREW #8-32 HEX WASHER HEAD, 3 REQ.
7	355074	IMPELLER	22	355389	SCREW, IMPELLER LOCKING
8	355618	DIFFUSER	23	354545	SEAL SET
9	355030	DIFFUSER SEAL	24	354290	HEX HEAD SCREW 3/8-16, 4 REQ.
10	351094	BASE	25	270141	NUT, 2 REQ.
11	357161	DRAIN PLUG	26	350093	ADAPTER, 2 REQ.
12	192115	O-RING, DRAIN PLUG	27	6020018	O-RING ADAPTER #2-226, 2 REQ.
13	351089	VOLUTE	28	351157	SUPERMAX UNION KIT (CONTAINS 2X ITEMS 26-28)
14	357255	O-RING, LID #2-357	*	353129Z	KIT DIG INPUT 25' SUPERFLO/SUPERMAX
15	355667	BASKET			

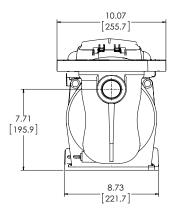
## **Pump Performance Curves**



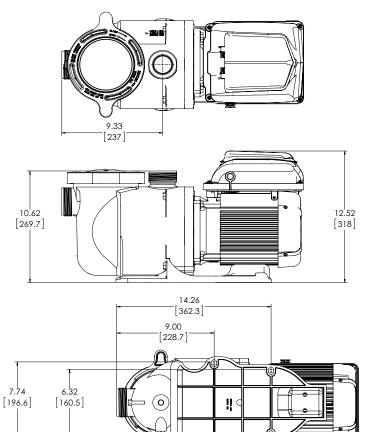
## **Pump Specifications**

## Overall Ratings

Input Voltage	115-230 Vrms nominal
Input Current	13.2/12.0-11.5 A
Input Frequency	Single phase, 50 or 60 Hz
Control Terminals	18-30V AC (24V AC+/- 20%) or
	9-30V DC (12/24V DC +/- 20%)
Maximum Continuous Load	2.0 THP (Total Horse Power)
Speed Range	300 - 3450 RPM
Environmental Rating	NEMA Type 3
Ambient Conditions	
Storage	-40°C to +85°C (-40°F to +185°)
Operating	0°C to +50°C (+32°F to +122°F
Humidity	Relative 0 to 95 % non-condensi



## **Pump Dimensions**



10



1620 HAWKINS AVE., SANFORD, NC 27330 • (919) 566-8000 10951 WEST LOS ANGELES AVE., MOORPARK, CA 93021 • (805) 553-5000

WWW.PENTAIRPOOL.COM

All Pentair trademarks and logos are owned by Pentair or one of its global affiliates. Pentair Aquatic Systems<sup>™</sup>, SuperMax<sup>®</sup>, Eco Select<sup>®</sup> and Cam and Ramp<sup>™</sup> are trademarks and/or registered trademarks of Pentair Water Pool and Spa, Inc. and/or its affiliated companies in the United States and/ or other countries. Unless expressly noted, names and brands of third parties that may be used in this document are not used to indicate an affiliation or endorsement between the owners of these names and brands and Pentair Water Pool and Spa, Inc. Those names and brands may be the trademarks or registered trademarks of those third parties. Because we are continuously improving our products and services, Pentair reserves the right to change specifications without prior notice. Pentair is an equal opportunity employer.

© 2014 Pentair Water Pool and Spa, Inc. All rights reserved. This document is subject to change without notice.



P/N 353145 REV. B 10/9/14